

Get more done with Coolfire Core.

Make it easy for your fast-moving telecom team to get organized and get more done. Coolfire Core is the fastest way to collaborate with your teams in the field.

TELECOMMUNICATIONS OPERATIONS

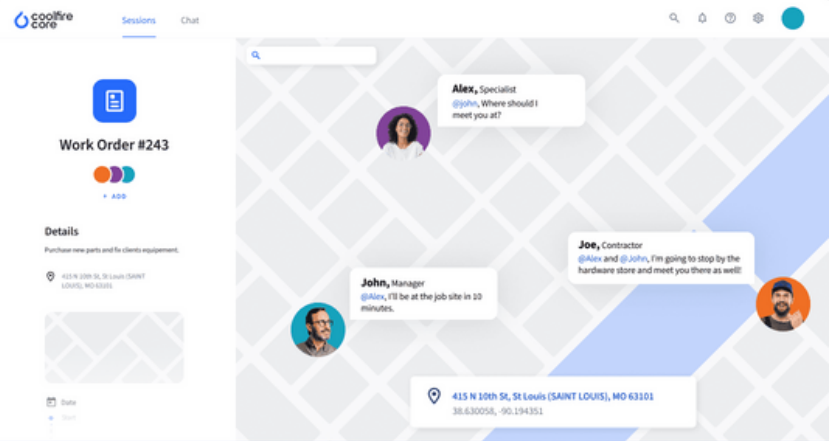
Working better together with Core

Coolfire Core connects teams to the things they need to keep working and moving forward.

- ✓ Centralized place for all task lists, workflows, schedules and communications.
- ✓ Define and enforce standard operating procedures for consistent quality
- ✓ Capture and share job progress to ensure the job gets done right and on time.
- ✓ Extending existing systems to get your team the data they need-wherever and whenever they need it.

Defeat operational chaos.

Fast-moving teams need real-time access to the people, info, and processes they need to get the job done. Coolfire Core brings all impacted parties together, giving everyone visibility into the latest location, task status, and even issues requiring fast answers.



Coolfire Core unites tasks, communication, and workflow into one shared space. By creating a common operational picture—both internal and external to your organization—get visibility into daily operations and decisions as they happen.

Fast to deploy

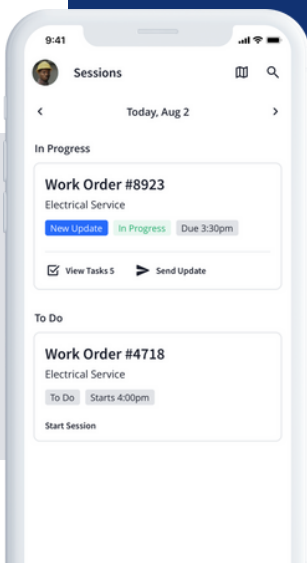
Quickly get your team the tools they need. No complex setup or customization is required. Most teams launch their first jobs in as little as one week.

Flexibility

Adjustable software to support you the way you naturally work. Support multiple use cases across your operations with a single tool.

Extends & Enhances

Don't replace existing IT systems. Core enhances your systems and extends your data to people where and when they need it.



Core Features

All the features your teams need to connect, communicate, and coordinate daily operations.

WORKSTREAM COLLABORATION

- ✓ Chat in context
- ✓ Group messaging
- ✓ Mobile collaboration
- ✓ On-demand file sharing & image uploading

FLEXIBLE WORKFLOWS

- ✓ Task management
- ✓ Automated logic-based triggers
- ✓ Due dates & timers
- ✓ Digital job forms to capture data
- ✓ Notifications & Alerts
- ✓ Geofence-based triggers

OPERATIONAL VISIBILITY

- ✓ Map-based operational views
- ✓ Sortable & filterable list views
- ✓ Workload planning & timeline views
- ✓ Mobile worker-based views
- ✓ External sharing work tasks & status with customers, vendors and partners
- ✓ Customizable BI dashboards

EASY TO DEPLOY

- ✓ Integrates into existing systems
- ✓ Supports SMB, mid-size, and enterprise business operations
- ✓ Configurable to meet your unique business needs



Case Study: GLENLINE telecoms

Situation: Glenline needed to quickly scale its field operations team to complete hundreds of site audits within an aggressive timeline. The end customer required Glenline site engineers to complete a spreadsheet survey and attach site pictures to the final site audit report.

Challenges: Glenline observed three critical challenges with the project:

1. Completing freeform spreadsheet questions in the field created data entry and quality issues.
2. Capturing pictures on-site required additional back-office processing—to match the right images to the right site.
3. Specific customer reporting requirements increased the time needed to process each survey deliverable.

Solution: Glenline partnered with Coolfire to digitize & mobilize their site audit process. With Coolfire Core, Glenline can quickly build unique digital web forms that enable them to capture all site survey data while on-site.

Site engineers now use mobile apps to quickly document site details, easily upload pictures from the field, and ensure they've met customer requirements before leaving the site.

As techs complete each site survey, Coolfire Core automatically generates the survey reports—reducing human error and eliminating the time previously spent compiling and formatting reports.

Results: With Coolfire Core, Glenline now completes site audits faster & more accurately. Core greatly reduced the time spent processing reports, saving Glenline field techs on average 2-hours per site. As a result, site engineers now focus their energy on capturing accurate and quality information.

To help Glenline and their customer quickly analyze the results, Coolfire created project-specific dashboards. This tool allows them to process site audit data from multiple sites in a single place.

Instead of manually sifting through a pile of static reports, the customer sees all project details digitally summarized. Now with a data filter, they can quickly identify high-risk sites and schedule maintenance programs in real-time.

